EXHIBIT 33 [Filed Under Seal]











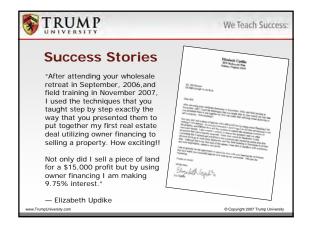








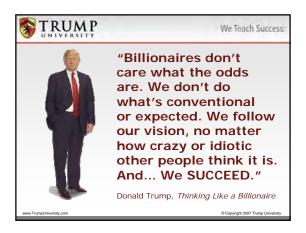












Trump Elite Programs

 Think Big, Keep Learning, and Success Will Follow!



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Every Successful Investor Must Have the Right Support.

Tools	Know-How	Expertise
Powerful software can ensure that you target the best deals and make more profitable investment decisions	Executive retreats make complex subjects easy to master in three days of interactive, immersive, action- packed learning	World-class Coaches can accelerate your results by passing on their experience, successes and failures

Trump Elite Gold 3 Day In-Person Field Coaching

Instructor: Trump Certified Coach

- With your coach you will:
 - Research potential deals in your area
 - Walk properties and perform due diligence



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3 Day In-Person Field Coaching

Instructor: Trump Certified Coach

- With your coach you will:
 - Run the numbers and financials
 - Value potential deals
 - Check the facts and conduct interviews



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3 Day In-Person Field Coaching

Instructor: Trump Certified Coach

- With your coach you will:
 - Write multiple contracts to purchase
 - Write offer letters



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Quick-Turn Real Estate Profits Retreat

- Learn how to:
 - Wholesale, lease option and owner-finance properties for quick profits
 - Buy and sell real estate without using any of your money or credit
 - Buy potentially millions of dollars worth of property, or more without a down payment or a bank loan

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Quick-Turn Real Estate Profits Retreat

- · Learn how to:
 - Make money on properties you don't even own
 - Receive cash back at closing when you buy
 - Build a large monthly cash flow

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Commercial and Multi-Unit Retreat

- Learn how to:
 - Navigate the maze of commercial and large property financing to find hidden financial opportunities
 - Determine the right market valuation.

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Commercial and Multi-Unit Retreat

- Learn how to:
 - Write commercial leases so that tenants take the management burden away from you.
 - Understand the laws and regulations so that you can protect your investments and much more.

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Creative Real Estate Financing Retreat

- Learn about:
 - Financial Statements
 - Loan Request Packages
 - Financing Techniques
 - Hard Money Connections
 - 1031 Real Estate Exchanges
 - Note Techniques and more

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Wealth Preservation Retreat

Instructor: JJ Childers







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Wealth Preservation Retreat

Instructor: JJ Childers

- Learn how to:
 - Identify different types of legal entities to protect your wealth
 - Reduce your overall tax bill
 - Transform previously nondeductible expenses into fully and legally deductible expenses

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Wealth Preservation Retreat

Instructor: JJ Childers

- Learn how to:
 - Transform previously nondeductible expenses into fully and legally deductible expenses
 - Secure your assets against attacks from frivolous lawsuits

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Wealth Preservation Retreat

Instructor: JJ Childers

- Learn how to:
 - Pass your wealth on to your heirs, and beneficiaries while protecting it against potential threats

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Trump Elite Gold

Regular Price: \$47,490

■ Price: \$34,995

You Save \$12,495!

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Trump Elite Silver

- Quick Turn Real Estate Profits Retreat
- Commercial Multi-Unit Retreat
- Wealth Preservation Retreat
- Creative Financing Retreat
- Real Estate Investor's Edge Software

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Trump Elite Silver

- Regular Price: \$22,495
- Price: \$19,995
- You Save \$2,500!

Trump Elite Bronze

- Quick Turn Real Estate Profits Retreat
- Wealth Preservation Retreat
- Real Estate Investor's Edge Software

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Trump Elite Bronze

Regular Price: \$12,495

Price: \$9,995You Save \$2,500!

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Success Stories

"My wife and I made \$20,000 on our very first deal, and we helped a struggling homeowner. We are beyond satisfied with what we learned at Trump University, and the networking opportunities with all of the folks we've met have been tremendous."

Kevin and Dee Dee Andrews, April 2008

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Success Stories

"Hats off to Trump University for creating a new millionaire! In addition to the great in-person training, Trump University offers the best foreclosure software. Instead of running down to the courthouse for information, I can maximize my time online. Trump University really goes the extra mile for their clients!"

John Miller, Justice, Illinois

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Success Stories

"After Trump University's mentoring, I started to look at deals in a dfferent way. I got more aggressive and confident. I am now building my real estate empire. I purchased land for a strip mall for \$14 million dollars, and the land before construction is worth \$18 million dollars. Once built, the earnings will total approximately \$7 million a year."

Jesus Gabriel Castillo, President of Empresas Cerromonte, Corp, Dovado, Puerto Rico

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Donald Trump, Thinking Like a Billionaire

 "Billionaires don't care what the odds are.
 We don't do what's conventional or expected. We follow our vision, no matter how crazy or idiotic other people think it is.
 And... We SUCCEED."



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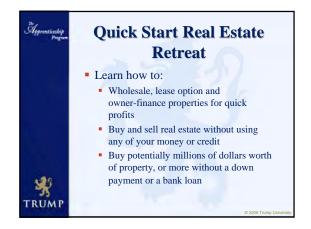








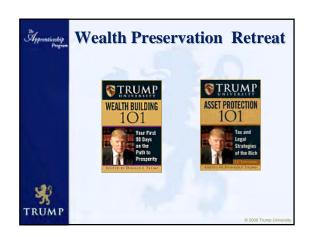


































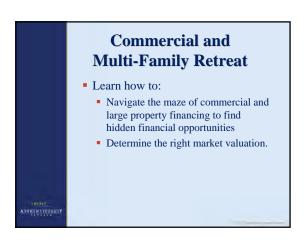




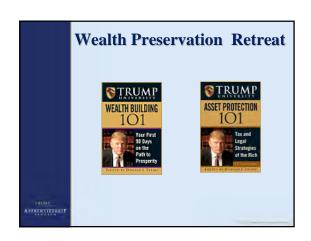




Creative Financing Retreat Learn about: Financial Statements Loan Request Packages Financing Techniques Hard Money Connections 1031 Real Estate Exchanges Note Techniques and more



Commercial and Multi-Family Retreat Learn how to: Write commercial leases so that tenants take the management burden away from you Understand the laws and regulations so that you can protect your investments and much more.



• Learn how to: • Identify different types of legal entities to protect your wealth • Reduce your overall tax bill • Transform previously non-deductible expenses into fully and legally deductible expenses

Learn how to: Pass your wealth on to your heirs and beneficiaries while protecting it against potential threats Transform previously non-deductible expenses into fully and legally deductible expenses Secure your assets against attacks from frivolous lawsuits

Incorporate Your Business Service Trump University's legal professionals will work with you to complete this process in any of the 50 states Complete all documentation and compile everything into an LLC Binder







CONFIDENTIAL TU 121727

- 935 -

Trump Bronze Elite Select 2 Retreats: Wealth Preservation Retreat Quick Start Real Estate Retreat Creative Financing Retreat Commercial & Multi-Family Retreat Incorporate Your Business LLC Service Regular Price: \$10,985 Price: \$9,995 You Save \$990!

EXHIBIT 34A [Filed Under Seal]

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Makaeff v. Trump University, No. 10-cv-0940 (S.D. Cal.) TRUMP UNIVERSITY, LLC & DONALD J. TRUMP

EVENT DESCRIPTION	BATES NO.	DECEPTIVE MESSAGE RELATING TO "HANDPICKED" ¹
3-Day Fulfillment	TU 97101 – 97128	And I was hand-picked from Trump folks, it's not like I'm an independent
		contractor to go speak for all of these companies. (TU 97103)
Transcribed recording of Fast Track		
to Foreclosure Training, dated		
4/24/09-4/26/09		
3-Day Fulfillment	TU 97160 – 97180	I mean would you agree the Donald does everything the best of the best.
		Everything is the best, handpick, quality the cream of the crop, and it's hard to
Transcribed recording of Fast Track		find to good speakers out there. (TU 97176)
to Foreclosure Training, dated		
5/15/09-5/17/09		
3-Day Fulfillment	TU 97181-97254	I have a mentor set up for you He's a multimillionaire; he's coming from
		Donald, handpicked.
Transcribed recording of Fast Track		Now, these mentors have to go through a mentor Trump-certified training
to Foreclosure, dated 4/17/09-		program (TU 97191)
4/19/09		
		Now, after the three months, I don't want you to think that he's going bye-bye.
		No, no, no, we're looking to build lifelong relationships; we are. (TU 97193)
3-Day Fulfillment	TU 97129-97159	We also have world class mentors that Donald handpicked to come out and they
		will help you and we will buy real estate with you (TU 97131)
Transcribed recording of Fast Track		

Due to the sheer size and number of transcriptions, Plaintiffs have reviewed approximately 80% of the transcriptions produced to-date. For purposes of <u>this</u> summary, the transcripts were reviewed for misrepresentations relating to "handpicked" or the like and not the other misrepresentations alleged by Plaintiffs in their motion for class certification.

EVENT DESCRIPTION	BATES NO.	DECEPTIVE MESSAGE RELATING TO "HANDPICKED" ¹
to Foreclosure, dated 4/3/09-4/5/09		
3-Day Fulfillment	TU 97041-97064	But he is the best of the best that is why Trump flew him in here. (TU 97054)
Transcribed recording of Fast Track		
to Foreclosure workshop, dated		
2/20-2/22 (3 day)		
3-Day Fulfillment	TU 97283- 97303	So listen, he has handpicked us. (TU 97295)
Transcribed recording of Fast Track		
to Foreclosure, dated 4/9/09-4/11/09		
3-Day Fulfillment	TU 97304-97308	Mentors hand-picked by Mr. Trump. (TU 97305)
Transcribed recording of Fast Track		
to Foreclosure, dated 2/6/09-2/8/09		
3-Day Fulfillment	TU 97342-97372	These guys (mentors) are <i>from Mr. Trump's</i> office. (TU 97354)
Transcribed recording of Fast Track		
to Foreclosure, dated 3/13/09-		
3/15/09		
Free 1-Day Preview	TU 97488 - 97505	Now, Mr. Trump handpicks all the mentors with Trump University and they
		have to go through a Trump Certification Program to be a mentor, which means
Transcribed recording of Fast Track		they got to be excellent on what they do. They have to be accredited meaning,
to Foreclosure Investing, dated		they got to be worth millions and they have to be very successful, okay. (TU

CONFIDENTIAL Makaeff v. Trump University, No. 10-cv-0940 (S.D. Cal.)

TRUMP UNIVERSITY, LLC & DONALD J. TRUMP

EVENT DESCRIPTION	BATES NO.	DECEPTIVE MESSAGE RELATING TO "HANDPICKED" ¹
1/30/09		97496)
Free 1-Day Preview	TU 97506-97528	We are going to go through those and then we have world class mentors that Donald has hand-picked like me, Cory, Ryan, Michael, Gillian, we have all been
Transcribed recording of Fast Track to Foreclosure Investing, dated 3/27/09		handpicked by Trump University. (TU 97507)
3-Day Fulfillment	TU 97543-97563	is one of Donald Trump's top and certified mentors very successful multimillionaire mentors, hand-picked by Mr. Trump and Trump University.
Transcribed recording of Fast Track		(TU 97555)
to Foreclosure, dated 3/20/09-		
3/22/09		
3-Day Fulfillment	TU 97564-97587	One of the biggest things he said was "I am going to have some world class
		mentors that are going to be handpicked by me. (TU 97565)
Transcribed recording of		
Fast Track to Foreclosure, dated		You have Trump certified mentor They are west coast specialist handpicked
1/23/09-1/25/09		<i>by Mr. Trump</i> . (TU 97576)
3-Day Fulfillment	TU 97588 - 97621	<i>So these guys are coming from Trump</i> . They have all been through the certified mentor training program. (TU 97616)
Fast Track to Foreclosure;		
Instructor, dated 5/8/09-5/10/09		
3-Day Fulfillment	TU 97632 - 97654	You have a Trump Certified mentor The West Coast specialist hand-picked by Mr. Trump, (TU 97643)

EVENT DESCRIPTION	BATES NO.	DECEPTIVE MESSAGE RELATING TO "HANDPICKED" ¹
Fast Track to Foreclosure, dated		
1/23/08-1/25/08		the mentors. They are hand-picked. (TU 97653)
3-Day Fulfillment	TU 97655 - 97679	So, the people that teach retreats, the people who give the seminars like I am
		giving here, the mentors like Chris Lombardo, they are all handpicked. (TU
Transcribed recording from Fast		97657)
Track to Foreclosure Training, dated		
3/20/09-3/22/09		
Free 1-Day Preview	TU 97702-97742	Best instructors, handpicked Trump certified instructors (TU 97733)
Transcribed recording from Fast		
Track to Foreclosure Investing -		
Free Introductory Class, dated		
2/6/09		
Free 1-Day Preview	TU 97743-97790	Donald Trump(video): We are going to have the best of the best and honestly, if
		you do not learn from them, if you do not learn from me, if you do not learn from
Transcribed recording from Fast		the people that we are going to be putting forward and these are all people that
Track to Foreclosure Investing -		are hand-picked by me (TU 97744)
Free Introductory Class, dated		
2/5/09		why Trump University hand-picked Trump certified instructors? (TU 97780)
Free 1-Day Preview	TU 97791 - 97848	People that have been handpicked by Mr. Trump who have been successful in
		real estate and they are going to teach you for three days, the techniques on how to
Transcribed recording from Fast		be successful in this current market (TU 97834)
Track to Foreclosure - Free		

EVENT DESCRIPTION	BATES NO.	DECEPTIVE MESSAGE RELATING TO "HANDPICKED" ¹
Introductory Class, dated 3/16/09		Now, people asks us why Trump University? This is a good question. Folks, we have all been handpicked. (TU 97838)
Free 1-Day Preview	TU 97959 - 98019	He has handpicked me, handpicked Cory, handpicked Ryan—he is from Denver—and handpicked Tiffany. (TU 98008)
Transcribed recording from Fast Track to Foreclosure Investing, dated 3/24/09		
Free 1-Day Preview	TU 98053- 98099	He (Trump) is an owner of the university so that he can <i>handpick</i> the best expert supports for advisers, for coaches, for mentors. (TU 98087)
Transcribed recording from Fast		
Track to Foreclosure, dated 1/27/09		
Free 1-Day Preview	TU 98151-98176	Now, when you get three full days to go and get trained by <i>Donald Trump's number one instructor</i> and learn all of the secrets and the curriculum that Donald
Transcribed recording from Fast		Trump himself has put together for us to teach you. (TU 98154)
Track to Foreclosure, dated 5/19/09		
Free 1-Day Preview	TU 98177 - 98209	Donald Trump personally picked me . He could have picked anybody in this world but he picked me and the reason he picked me is because I've been very,
Transcribed recording from Fast		very successful helping average people make a lot of money. (TU 98197)
Track to Foreclosure Investing, dated 5/4/09		
Free 1-Day Preview	TU 98210 – 98249	Donald Trump personally picked me. (TU 98221)

EVENT DESCRIPTION	BATES NO.	DECEPTIVE MESSAGE RELATING TO "HANDPICKED" ¹
Transcribed recording from Fast		
Track to Foreclosure Investing,		
dated 1/20/09		
Free 1-Day Preview	TU 98331-98373	Now, on Sunday next weekend, you're going to get a Trump certified mentor, come from Donald's office. (TU 98354)
Transcribed recording from Fast		come grow 2 onam a oggice. (1 o y occ .)
Track to Foreclosure, dated 4/21/09		
Free 1-Day Preview	TU 98374-98441	Why Trump University? Simple, because <i>Donald Trump handpicked us all</i> . (TU 98421)
Transcribed recording from Fast		
Track to Foreclosure, dated 4/23/09		
Free 1-Day Preview	TU 98442- 98474	Best instructors, handpicked by Trump's certified instructors. Gerald back there
		was picked from Donald Trump too, he is one of our best speakers and trainers
Transcribed recording from Fast		that we have got back there. TU 98470
Track to Foreclosure, dated 1/6/09		
Free 1-Day Preview	TU 98628 - 98657	I'm working for a multi billionaire for a reason. Donald Trump personally picked
		me (TU 98654)
Transcribed recording from Profit		
from Real Estate Investing, dated		
6/22/09		
Free 1-Day Preview	TU 98658-98690	Donald Trump: (video) professors that are absolutely terrific, terrific people,
		terrific brains, successful, the best. We are going to have the best of the best. And
Transcribed recording from Fast		honestly if you do not learn from them, if you do not learn from me, if you do not

CONFIDENTIAL Makaeff v. Trump University, No. 10-cv-0940 (S.D. Cal.)

TRUMP UNIVERSITY, LLC & DONALD J. TRUMP

EVENT DESCRIPTION	BATES NO.	DECEPTIVE MESSAGE RELATING TO "HANDPICKED"
Track to Foreclosure Investing, dated 1/26/09		learn from the people that we are going to be putting forward and these are all people that are handpicked by me. (TU 98659)
		When Trump says he picks the best, he picks the best out there and I am proud to be a part of that, one of those handpicked people. (TU 98687)
Free 1-Day Preview	TU 98691 – 98737	Donald Trump is the best. Why would you go anywhere else and he is hand-
		picked me, hand-picked Jillian, hand-picked Cory, hand-picked Kevin. (TU
Transcribed recording from Fast		98728)
Track to Foreclosure Investing,		
dated 1/27/09		
Free 1-Day Preview	TU 98836-98890	So what a lot of people will ask is "Why Trump University?" This is a good
		question. Folks, we are all <i>handpicked</i> by Trump University and Mr. Trump to be
Transcribed recording from Fast		here (TU 98875)
Track to Foreclosure, dated 3/5/09		
		We are the experts. So we have all been <i>handpicked</i> by Mr. Trump and Trump University to be here.
Free 1-Day Preview	TU 98782 - 98835	When people say, "James why should I go with Donald," well let us talk about this
Transprihad recording from East		- he is the best and he has <i>handpicked</i> me and all the team members you are going
Transcribed recording from Fast Track to Foreclosure, dated 3/4/09		to meet on the back. (TU 98820)
	TII 00720 00701	He wished and he was a Laure by some as a sense down some set (TH 09720)
Free 1-Day Preview	TU 98738 - 98781	He picked me because I was known as a zero down expert. (TU 98739)
Transcribed recording from Fast		

CONFIDENTIAL Makaeff v. Trump University, No. 10-cv-0940 (S.D. Cal.)

TRUMP UNIVERSITY, LLC & DONALD J. TRUMP

EVENT DESCRIPTION	BATES NO.	DECEPTIVE MESSAGE RELATING TO "HANDPICKED"
Track to Foreclosure Investing,		
dated 6/4/09		
Free 1-Day Preview	TU 98925 – 98956	So, this is why Mr. Trump picked me to come out here and train with you guys. (TU 98926)
Transcribed recording from Fast		
Track to Foreclosure, dated 3/3/09		
Free 1-Day Preview	TU 98891 - 98924	one that Donald Trump's handpicked instructors (TU 98892)
Transcribed recording from Fast		Now at the end of 90 minutes, I am going to invite you to go back with me and go
Track to Foreclosure Investing,		back with Donald Trump's handpicked staff and we are going to go and then we
dated 6/4/09		are going to enroll you to join up with us (TU 98895)
Free 1-Day Preview	TU 99004 - 99049	All right, now one of the reasons I am here and <i>Mr. Trump picked me</i> to come out
		folks, I am what is known as a zero down expert (TU 99005)
Transcribed recording from Fast		
Track to Foreclosure Investing,		
dated 4/8/09		
Free 1-Day Preview	TU 99220 - 99295	So, I have done pretty good at this that is why <i>he picked me</i> . (TU 99221)
Transcribed recording from Fast		Yes, that is why you take this as the most serious day in your life because we are
Track to Foreclosure Investing, dated 3/16/09		the best. I am not bragging. That is why he picked me. (TU 99245)
		We are the best he has <i>handpicked</i> me, <i>handpicked</i> Chris, <i>handpicked</i> Michael,
		handpicked Susie too and you are going to meet them in a couple of minutes. (TU

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Makaeff v. Trump University, No. 10-cv-0940 (S.D. Cal.) TRUMP UNIVERSITY, LLC & DONALD J. TRUMP

EVENT DESCRIPTION	BATES NO.	DECEPTIVE MESSAGE RELATING TO "HANDPICKED" ¹
		99270)
Free 1-Day Preview	TU 99296 – 99357	We are the best. You cannot argue the fact that Mr. Trump made his money in real estate. <i>We have all been handpicked</i> , myself, Michael, Noah as well as Tiffany.
Transcribed recording from Fast		(TU 99337)
Track to Foreclosure Investing,		
dated 4/1/09		
Free 1-Day Preview	TU 99358 – 99416	Now, one of the reasons I am here, <i>Mr. Trump picked me</i> is I am what is known as a zero down expert. (TU 99362)
Transcribed recording from Fast		
Track to Foreclosure Investing,		We have all been handpicked by the big man. So myself, Chris, Sean and Susan,
dated 3/23/09		we have all been handpicked. (TU 99402)
Free 1-Day Preview	TU 99050 - 99110	The reason why <i>he picked me</i> is because I get the results. I am a mentor. I am his
		top instructor in the nation and a mentor. (TU 99051)
Transcribed recording from Fast		
Track to Foreclosure Investing,		Everything I thought you here tonight, I have been recorded. I cannot teach you
dated 2/24/09		anything that does not work, all right. So <i>he has handpicked all of us</i> (TU 99099)
Free 1-Day Preview	TU 99111 - 99166	I love it, that's why <i>Mr. Trump picked me</i> folks, I've learned the right to be here,
		it's not an ego thing. (TU 99113)
Transcribed recording from Fast		
Track to Foreclosure Investing,		You're learning from the best. There's no one better than Mr. Trump. We've all
dated 5/4/09		been hand-picked to be here (TU 99121)

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Makaeff v. Trump University, No. 10-cv-0940 (S.D. Cal.) TRUMP UNIVERSITY, LLC & DONALD J. TRUMP

EVENT DESCRIPTION	BATES NO.	DECEPTIVE MESSAGE RELATING TO "HANDPICKED"
		I want to introduce you, it's not just me, there's a team. We've all been
		handpicked by Mr. Trump. (TU 99151)
Free 1-Day Preview	TU 99167-99219	We've all been handpicked by Mr. Trump. I call him the big man. We've all
		been handpicked, we're the best (TU 99207)
Transcribed recording from Fast		
Track to Foreclosure Investing,		They've all been handpicked by Mr. Trump including me. (TU 99214)
dated 4/15/09		
Free 1-Day Preview	TU 99296-99357	We are the best. We have all been handpicked, (TU 99337)
Transcribed recording from Fast		
Track to Foreclosure Investing,		
dated 4/1/09		
Free 1-Day Preview	TU 99417-99473	Folks, you are with the best. Mr. Trump and Trump University have hand-
		picked myself, (TU 99464)
Transcribed recording from Fast		
Track to Foreclosure Investing,		
dated 3/9/09		
Free 1-Day Preview	TU 99474 – 99515	the reason why <i>he picked me</i> is because, I'm going to switch these around because
		I keep pointing at Donald, is because I show people how to make money now.
Transcribed recording from Fast		(TU 99475)
Track to Foreclosure Investing,		
dated 4/27/09		The reason why <i>Donald Trump picked me</i> is because I came from nothing. (TU 99500)

CONFIDENTIAL Makaeff v. Trump University, No. 10-cv-0940 (S.D. Cal.)

TRUMP UNIVERSITY, LLC & DONALD J. TRUMP

EVENT DESCRIPTION	BATES NO.	DECEPTIVE MESSAGE RELATING TO "HANDPICKED" ¹
Free 1-Day Preview	TU 99516-99576	Now the reason why Mr. Trump picked me, I do want you to get excited about
		this, I am what is known as a zero down expert
Transcribed recording from Fast		I have done pretty good with this guys that is why <i>Mr. Trump picked me</i> . (TU
Track to Foreclosure Investing,		99517)
dated 1/13/09		
Free 1-Day Preview	TU 99659-TU 99701	Again, you have people that are <i>handpicked by Mr. Trump</i> . I'm one of the
		mentors and I'll be there all three days. (TU 99695)
Transcribed recording from Fast		
Track to Foreclosure Investing,		
dated 5/4/09		
Free 1-Day Preview	TU99702- 99745	And, the reason <i>Mr. Trump had me come out here</i> was to share with you how to
		do exactly what he has done to become a billionaire and you are going to learn
Transcribed recording from Fast		from a billionaire and millionaires how to build this business (TU 99706)
Track to Foreclosure Investing,		
dated 2/23/09		Then <i>Mr. Trump has invited me</i> to come up here on this nationwide tour to invite
		you all to our three-day advance training. (TU 99735)
		Me and my team, the mentors, they have been <i>hand-selected by Trump himself</i> (TU 99738)
		Billionaire who hand selected all of us to work with you
		This is like the big show of Donald Trump, hand-selected, the best of the best.
		Every instructor is handpicked (TU 99739)

EVENT DESCRIPTION	BATES NO.	DECEPTIVE MESSAGE RELATING TO "HANDPICKED" ¹
Free 1-Day Preview	TU 99746-99801	Donald actually owns this company. (TU 99752)
Transcribed recording from Fast Track to Foreclosure Investing, dated 3/11/09		Best instructors, Donald Trump picked me for a reason folks because I am the best of the best. (TU 99797)
Free 1-Day Preview	TU 99829-99868	We are all hand-picked by Donald Trump and Trump University. (TU 99860)
Transcribed recording from Fast Track to Foreclosure Investing, dated 1/28/09		

EXHIBIT 36 [Filed Under Seal]

UNITED STATES DISTRICT COURT

FOR THE SOUTHERN DISTRICT OF CALIFORNIA

TARLA MAKAEFF, BRANDON KELLER, ED OBERKROM and PATRICIA MURPHY, on Behalf of Themselves and all others Similarly Situated,

Plaintiffs,

CASE NO.: 10 CV 0940 EIG (WVG)

-against-

TRUMP UNIVERSITY, LLC (AKA TRUMP ENTREPRENEUR INITIATIVE) a New York Limited Liability Company, DONALD J. TRUMP, and DOES 1 through 50, inclusive,

Defendants.

VIDEOTAPED DEPOSITION of DAVID HIGHBLOOM

August 24, 2012

New York, New York

Reported by: Eileen Mulvenna CSR/RMR/CRR Job No. 10003488

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David Highbloom

Makaeff v. Trump University

1	HIGHBLOOM - CONFIDENTIAL	1	HIGHBLOOM - CONFIDENTIAL
2	purchased	2	with within the industry of seminars that
3	A. It wouldn't be what I call standard	3	individuals that might make promises on the front
4	protocol. It was my desire to have individuals	4	weren't able to deliver it on the back. So there
5	that could do both within the same market. The	5	was really no confusion on individuals that were
6	knowledge the individual needed to come in and	6	providing training and education on the back end
7	present within a specific location a	7	to say, boy, I thought I was going to get
8	particular region or location, that knowledge and	8	something different.
9	that information generally I tried to match	9	Q. Was it a requirement of Trump
10	individuals that were familiar with that market.	10	University that these speakers have an active
11	So it was really a good opportunity	11	real estate license?
12	to have the same individuals that were	12	A. No, I don't believe that to be the
13	knowledgeable and met and communicated what they	13	case. No.
14	would learn to be able to teach it so there was	14	Q. Was it a requirement that the
15	no disconnect between the two.	15	speakers have an active broker's license?
16	Now, in operating a number of our	16	A. No.
17	programs, it was not always feasible for that to	17	Q. Was there any requirement from Trump
18	be the case; but it also emphasizes the fact that	18	University that the speakers have any sort of
19	I was looking for people on the front end that	19	any certification of any sort or license of any
20	could teach.	20	sort?
21	Q. My next question was going to be the	21	A. It was not my understanding that
22	why, but it sounds like you answered it.	22	they were required to have an active license.
23	Is there any other reason for	23	Q. Was there a threshold education
24	wanting that same speaker to continue through?	24	level a speaker had to have attained to become a
25	A. Yes, it was I was familiar	25	speaker at Trump University?
	Page 125		Page 126
1	HIGHBLOOM - CONFIDENTIAL	1	HIGHBLOOM - CONFIDENTIAL
1 2	HIGHBLOOM - CONFIDENTIAL A. No.	1 2	HIGHBLOOM - CONFIDENTIAL that that we offered that were what I referred
2	A. No.	2	that that we offered that were what I referred
2 3	A. No.Q. I'll represent to you that in the	2 3	that that we offered that were what I referred to as wealth creation or financial growth. There
2 3 4	A. No.Q. I'll represent to you that in the questionnaire to the speakers, there's a question	2 3 4	that that we offered that were what I referred to as wealth creation or financial growth. There was a mix of products. So the financial piece
2 3 4 5	A. No. Q. I'll represent to you that in the questionnaire to the speakers, there's a question about whether they have filed bankruptcy. Why	2 3 4 5	that that we offered that were what I referred to as wealth creation or financial growth. There was a mix of products. So the financial piece was obviously relevant depending on what they
2 3 4 5 6	A. No. Q. I'll represent to you that in the questionnaire to the speakers, there's a question about whether they have filed bankruptcy. Why did Trump University want to know whether they	2 3 4 5 6	that that we offered that were what I referred to as wealth creation or financial growth. There was a mix of products. So the financial piece was obviously relevant depending on what they were talking about and what they were engaging or
2 3 4 5 6 7	A. No. Q. I'll represent to you that in the questionnaire to the speakers, there's a question about whether they have filed bankruptcy. Why did Trump University want to know whether they had filed bankruptcy?	2 3 4 5 6 7	that that we offered that were what I referred to as wealth creation or financial growth. There was a mix of products. So the financial piece was obviously relevant depending on what they were talking about and what they were engaging or talking to our students on.
2 3 4 5 6 7 8	A. No. Q. I'll represent to you that in the questionnaire to the speakers, there's a question about whether they have filed bankruptcy. Why did Trump University want to know whether they had filed bankruptcy? A. I couldn't tell you exactly why	2 3 4 5 6 7 8	that that we offered that were what I referred to as wealth creation or financial growth. There was a mix of products. So the financial piece was obviously relevant depending on what they were talking about and what they were engaging or talking to our students on. Real estate aside, I mean, there was
2 3 4 5 6 7 8 9	A. No. Q. I'll represent to you that in the questionnaire to the speakers, there's a question about whether they have filed bankruptcy. Why did Trump University want to know whether they had filed bankruptcy? A. I couldn't tell you exactly why that one question appeared or why I would	2 3 4 5 6 7 8	that that we offered that were what I referred to as wealth creation or financial growth. There was a mix of products. So the financial piece was obviously relevant depending on what they were talking about and what they were engaging or talking to our students on. Real estate aside, I mean, there was a number of products and services that we
2 3 4 5 6 7 8 9	A. No. Q. I'll represent to you that in the questionnaire to the speakers, there's a question about whether they have filed bankruptcy. Why did Trump University want to know whether they had filed bankruptcy? A. I couldn't tell you exactly why that one question appeared or why I would remember specifically why we wanted to ask that.	2 3 4 5 6 7 8 9	that that we offered that were what I referred to as wealth creation or financial growth. There was a mix of products. So the financial piece was obviously relevant depending on what they were talking about and what they were engaging or talking to our students on. Real estate aside, I mean, there was a number of products and services that we provided support on.
2 3 4 5 6 7 8 9 10 11	A. No. Q. I'll represent to you that in the questionnaire to the speakers, there's a question about whether they have filed bankruptcy. Why did Trump University want to know whether they had filed bankruptcy? A. I couldn't tell you exactly why that one question appeared or why I would remember specifically why we wanted to ask that. I think that for me personally it's relevant if	2 3 4 5 6 7 8 9 10	that that we offered that were what I referred to as wealth creation or financial growth. There was a mix of products. So the financial piece was obviously relevant depending on what they were talking about and what they were engaging or talking to our students on. Real estate aside, I mean, there was a number of products and services that we provided support on. Q. Talking specifically with real
2 3 4 5 6 7 8 9 10 11 12	A. No. Q. I'll represent to you that in the questionnaire to the speakers, there's a question about whether they have filed bankruptcy. Why did Trump University want to know whether they had filed bankruptcy? A. I couldn't tell you exactly why that one question appeared or why I would remember specifically why we wanted to ask that. I think that for me personally it's relevant if an individual currently that was being employed	2 3 4 5 6 7 8 9 10 11 12	that that we offered that were what I referred to as wealth creation or financial growth. There was a mix of products. So the financial piece was obviously relevant depending on what they were talking about and what they were engaging or talking to our students on. Real estate aside, I mean, there was a number of products and services that we provided support on. Q. Talking specifically with real estate, you've mentioned a number you looked
2 3 4 5 6 7 8 9 10 11 12 13	A. No. Q. I'll represent to you that in the questionnaire to the speakers, there's a question about whether they have filed bankruptcy. Why did Trump University want to know whether they had filed bankruptcy? A. I couldn't tell you exactly why that one question appeared or why I would remember specifically why we wanted to ask that. I think that for me personally it's relevant if an individual currently that was being employed had any financial problems or difficulties at the	2 3 4 5 6 7 8 9 10 11 12 13	that that we offered that were what I referred to as wealth creation or financial growth. There was a mix of products. So the financial piece was obviously relevant depending on what they were talking about and what they were engaging or talking to our students on. Real estate aside, I mean, there was a number of products and services that we provided support on. Q. Talking specifically with real estate, you've mentioned a number you looked into their real estate experience.
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	A. No. Q. I'll represent to you that in the questionnaire to the speakers, there's a question about whether they have filed bankruptcy. Why did Trump University want to know whether they had filed bankruptcy? A. I couldn't tell you exactly why that one question appeared or why I would remember specifically why we wanted to ask that. I think that for me personally it's relevant if an individual currently that was being employed had any financial problems or difficulties at the time that they were presenting. Q. Is that to ensure that they were going to be able to meet the expectation of their duties while they were employed by Trump University?	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	that that we offered that were what I referred to as wealth creation or financial growth. There was a mix of products. So the financial piece was obviously relevant depending on what they were talking about and what they were engaging or talking to our students on. Real estate aside, I mean, there was a number of products and services that we provided support on. Q. Talking specifically with real estate, you've mentioned a number you looked into their real estate experience. A. Not me personally, but that was one thing that we would look for, yes. Q. Right. Did you also or Trump University look for bankruptcies related to real estate or
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	A. No. Q. I'll represent to you that in the questionnaire to the speakers, there's a question about whether they have filed bankruptcy. Why did Trump University want to know whether they had filed bankruptcy? A. I couldn't tell you exactly why that one question appeared or why I would remember specifically why we wanted to ask that. I think that for me personally it's relevant if an individual currently that was being employed had any financial problems or difficulties at the time that they were presenting. Q. Is that to ensure that they were going to be able to meet the expectation of their duties while they were employed by Trump University? A. No, I don't think it was	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	that that we offered that were what I referred to as wealth creation or financial growth. There was a mix of products. So the financial piece was obviously relevant depending on what they were talking about and what they were engaging or talking to our students on. Real estate aside, I mean, there was a number of products and services that we provided support on. Q. Talking specifically with real estate, you've mentioned a number you looked into their real estate experience. A. Not me personally, but that was one thing that we would look for, yes. Q. Right. Did you also or Trump University look for bankruptcies related to real estate or real estate deals with respect to the
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	A. No. Q. I'll represent to you that in the questionnaire to the speakers, there's a question about whether they have filed bankruptcy. Why did Trump University want to know whether they had filed bankruptcy? A. I couldn't tell you exactly why that one question appeared or why I would remember specifically why we wanted to ask that. I think that for me personally it's relevant if an individual currently that was being employed had any financial problems or difficulties at the time that they were presenting. Q. Is that to ensure that they were going to be able to meet the expectation of their duties while they were employed by Trump University? A. No, I don't think it was specifically for that. I just think that it was	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	that that we offered that were what I referred to as wealth creation or financial growth. There was a mix of products. So the financial piece was obviously relevant depending on what they were talking about and what they were engaging or talking to our students on. Real estate aside, I mean, there was a number of products and services that we provided support on. Q. Talking specifically with real estate, you've mentioned a number you looked into their real estate experience. A. Not me personally, but that was one thing that we would look for, yes. Q. Right. Did you also or Trump University look for bankruptcies related to real estate or real estate deals with respect to the instructors?
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	A. No. Q. I'll represent to you that in the questionnaire to the speakers, there's a question about whether they have filed bankruptcy. Why did Trump University want to know whether they had filed bankruptcy? A. I couldn't tell you exactly why that one question appeared or why I would remember specifically why we wanted to ask that. I think that for me personally it's relevant if an individual currently that was being employed had any financial problems or difficulties at the time that they were presenting. Q. Is that to ensure that they were going to be able to meet the expectation of their duties while they were employed by Trump University? A. No, I don't think it was specifically for that. I just think that it was just it would be enough for a red flag that I would say I would be interested in learning and	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	that that we offered that were what I referred to as wealth creation or financial growth. There was a mix of products. So the financial piece was obviously relevant depending on what they were talking about and what they were engaging or talking to our students on. Real estate aside, I mean, there was a number of products and services that we provided support on. Q. Talking specifically with real estate, you've mentioned a number you looked into their real estate experience. A. Not me personally, but that was one thing that we would look for, yes. Q. Right. Did you also or Trump University look for bankruptcies related to real estate or real estate deals with respect to the instructors? A. Did we look for it; is that what your question is?
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	A. No. Q. I'll represent to you that in the questionnaire to the speakers, there's a question about whether they have filed bankruptcy. Why did Trump University want to know whether they had filed bankruptcy? A. I couldn't tell you exactly why that one question appeared or why I would remember specifically why we wanted to ask that. I think that for me personally it's relevant if an individual currently that was being employed had any financial problems or difficulties at the time that they were presenting. Q. Is that to ensure that they were going to be able to meet the expectation of their duties while they were employed by Trump University? A. No, I don't think it was specifically for that. I just think that it was just it would be enough for a red flag that I would say I would be interested in learning and	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	that that we offered that were what I referred to as wealth creation or financial growth. There was a mix of products. So the financial piece was obviously relevant depending on what they were talking about and what they were engaging or talking to our students on. Real estate aside, I mean, there was a number of products and services that we provided support on. Q. Talking specifically with real estate, you've mentioned a number you looked into their real estate experience. A. Not me personally, but that was one thing that we would look for, yes. Q. Right. Did you also or Trump University look for bankruptcies related to real estate or real estate deals with respect to the instructors? A. Did we look for it; is that what your question is?

32 (Pages 125 to 128)

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EXHIBIT 37 [Filed Under Seal]

1 2 3 4 5	ZELDES & HAEGGQUIST, LLP AMBER L. ECK (177882) HELEN I. ZELDES (220051) ALREEN HAEGGQUIST (221858) 625 Broadway, Suite 906 San Diego, CA 92101 Telephone: (619) 342-8000 Facsimile: (619) 342-7878 ambere@zhlaw.com helenz@zhlaw.com alreenh@zhlaw.com aarono@zhlaw.com					
7	ROBBINS GELLER RUDMAN & DOWD LLP					
9	RACHEL L. JENSEN (211456) THOMAS R. MERRICK (177987) 655 West Broadway, Suite 1900					
10	San Diego, CA 92101 Telephone: (619) 231-1058					
11	Facsimile: (619) 231-7423 rjensen@rgrdlaw.com tmerrick@rgrdlaw.com					
12 13	Attorneys for Plaintiffs and the Proposed Class					
14						
15	UNITED STATES DISTRICT COURT					
16	SOUTHERN DISTRICT OF CALIFORNIA					
17	TARLA MAKAEFF, et al., on Behalf of Themselves and All Others Similarly Situated,	Case No.: 3:10-CV-00940-CAB(WVG) CLASS ACTION				
18	Plaintiffs,					
19	VS.	DECLARATION OF RONALD SCHNACKENBERG IN SUPPORT OF PLAINTIFFS' MOTION FOR CLASS CERTIFICATION				
20	TRUMP UNIVERSITY, LLC, et al.,					
21	Defendants.	District Judge: Hon. Cathy Ann Bencivengo Magistrate Judge: Hon. William V. Gallo				
22		Jane V. Gano				
23						
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Exhibit37

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I Ronald Schnackenberg, hereby declare and state as follows:

- 1. I am a resident of San Francisco, California. If called as a witness, I could and would competently testify as to all facts within my personal knowledge.
- 2. I worked for Trump University from October 2006 through May 2007. My title was Sales Manager. I worked at Trump University's headquarters located at 40 Wall Street, New York, New York. My job duties included selling Trump University programs to all consumers who called to inquire about Trump University, and to sell courses to consumers who attended live events.
- 3. I resigned from my position in May of 2007 because I believed that Trump University was engaging in misleading, fraudulent and dishonest conduct. I found it particularly offensive that, while Trump University claimed it wanted to help consumers make money in real estate, in fact Trump University was only interested in selling every person the most expensive seminars they possibly could.
- 4. For example, at a live event in New York City in April 2007, I spoke to a couple whose names I believe are Chris and Carla (or Clara) Moore. After the hard-sell sales presentation, they were considering purchasing the \$35,000 Elite program. I did not feel it was an appropriate program for them because of their precarious financial condition they had no money to pay for the program, but would have had to pay for the program using his disability income and taking out a loan based upon equity in his apartment. Trump University reprimanded me for not trying harder to sell the program to this couple. Another sales person, I believe his name was Tad Lignell, talked them into buying the \$35,000 seminar after I refused to sell this program to them. I was disgusted by this conduct and decided to resign.
- 5. I never saw Donald Trump at Trump University. In the seven months that I worked at Trump University, I did not see him once.
- 6. In my experience, the primary goal of Trump University was not to educate students regarding real estate investing. The primary focus seemed to make money, as quickly

and easily as possible. An example of this was the drastic discourse they took from their prior line of business.

- 7. Gary Eldred wrote the "Real Estate Investor Training Program," which was an online program with some interactive aspects (conference calls and video conferences). When I accepted a job with Trump University, they were focused on selling the Real Estate Investor Training Program.
- 8. However, around February 2007, the direction of Trump University's business drastically changed to a "live events" and seminars driven by high-pressure front-end salesmen, inexperienced in real estate, making high-pressure sales. If consumers attended the event and did not purchase a seminar, the Trump University sales team followed up with them.
- 9. Trump University's live seminars and events were not based on the content of Eldred's Real Estate Investor Training Program. Instead, Mark Dove, who essentially owns that "front-end high-pressure speaker scam" world, provided speakers, instructors, mentors and salespeople to Trump University, and these people brought with them their own programs, which turned into Trump University's programs.
- 10. I was very uncomfortable with this new direction of business, as I believed it to be very unethical.
- 11. While Trump University claimed that its teachers and mentors were all experts in real estate, I believe that most of the instructors, mentors and coaches had very little or no personal experience in the real estate techniques they were teaching, and that Trump University misrepresented their experiences and successes to the public. I know this because I received complaints from Trump University students about this. For example, David Stamper was a mentor and front end speaker, but his background was in jewelry making and he did not have any personal real estate experience when he was hired by Trump University.
- 12. From the very beginning, Trump University speakers told students to raise their credit card limits so that they could be ready to purchase real estate. In fact, the speakers then

Exhibit37

told students to use their increased credit limits to purchase the next level of Trump University seminar.

- 13. In my position as a sales manager, I received calls from many students after they had taken the Trump University seminars. In my experience, virtually all students who purchased a Trump University seminar were dissatisfied with the program they purchased. To my knowledge, not a single consumer who paid for a Trump University seminar programs went on to successfully invest in real estate based upon the techniques that were taught.
- 14. Trump University's seminars were a scheme involving a constant upsell. Based upon my experience at Trump University, the whole goal of the free seminar was to persuade consumers to sign up for the \$1,500 seminar. Also based upon my experience at Trump University, the whole purpose of the \$1,500 seminar was to get people to sign up for the \$35,000 Elite seminars. And the whole purpose of the \$35,000 Elite seminars was to get people to buy additional books, seminars and products.
- 15. Based upon my personal experience and employment, I believe that Trump University was a fraudulent scheme, and that it preyed upon the elderly and uneducated to separate them from their money.

I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed this 16 day of September, 2012, at San Francisco, California.

RONALD SCHNACKENBERC

Exhibit37

- 971 -

EXHIBIT 38 [Filed Under Seal]

1	ZELDES & HAEGGQUIST, LLP AMBER L. ECK (177882)	
2	HELEN I. ZELDES (220051) ALREEN HAEGGQUIST (221858)	
3	625 Broadway, Suite 906 San Diego, CA 92101	
4	Telephone: (619) 342-8000 Facsimile: (619) 342-7878	
5	ambere@zhlaw.com helenz@zhlaw.com	
6	alreenh@zhlaw.com aarono@zhlaw.com	
7	ROBBINS GELLER RUDMAN	
8	& DOWD LLP RACHEL L. JENSEN (211456)	
9	THOMAS R. MERRICK (177987) 655 West Broadway, Suite 1900	
10	San Diego, CA 92101 Telephone: (619) 231-1058	
11	Facsimile: (619) 231-7423 rjensen@rgrdlaw.com	
12	tmerrick@rgrdlaw.com	
13	Attorneys for Plaintiffs and the Proposed Cla	SS
14	UNITED STATE	S DISTRICT COURT
15	SOUTHERN DIST	RICT OF CALIFORNIA
16	TARLA MAKAEFF, et al., on Behalf of	Case No.: 3:10-CV-00940-CAB(WVG)
17	Themselves and All Others Similarly Situated,	CLASS ACTION
18	Plaintiffs,	DECLARATION OF JASON NICHOLAS IN SUPPORT OF PLAINTIFFS' MOTION
19	vs.	FOR CLASS CERTIFICATION
20	TRUMP UNIVERSITY, LLC, et al.,	District Judge: Hon. Cathy Ann Bencivengo Magistrate Judge: Hon. William V. Gallo
21	Defendants.	Magistrate Judge: Hon. William V. Gano
22		
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I Jason Nicholas, hereby declare and state as follows:

- 1. I am a resident of New York, New York. If called as a witness, I could and would competently testify as to all facts within my personal knowledge.
- 2. I worked for Trump University from approximately May 2007 through October 2007. I worked in the sales department as a Sales Executive. I worked at Trump University's headquarters located at 40 Wall Street, New York, New York. My job duties included talking to all consumers who called in to Trump University, and trying to persuade them to buy the courses.
- 3. In addition to trying to sell courses to consumers who called in to Trump University, Trump University also provided me with a database of leads and I would call them and try to sell them the courses.
- 4. Whenever I tried to sell Trump University courses to consumers (regardless of whether they called in to Trump University or whether I called them) I was trained to use a script Trump University prepared and gave to me. All of the sales people, including me, were given this script. Trump University required that we stick to the script, word-for-word.
- 5. I had a copy of the script that Trump University gave me and I copied the script word-for-word so that I could increase the font size, so it would be easier to read while I was on the phone, but otherwise it is essentially the same as the script they gave to me to use. We used this script to sell various Trump University products, including the live seminars.
- 6. Trump University salespeople, including me, uniformly told consumers, from the script that they would "work with Donald Trump's real estate experts" and that these instructors were "experts in today's real estate world and will teach all of the non-traditional or unconventional ways of buying and selling real estate." This was not true. The Trump University instructors and mentors were a joke. Most of them were not experts in real estate and did not experience in the real estate techniques they were teaching.

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- 7. They were unqualified people posing as Donald Trump's "right-hand men." They were teaching methods that were unethical, and they had had little to no experience flipping properties or doing real estate deals. It was a façade, a total lie.
- 8. Many of the managers were not qualified, or were not who they said they were, either. For example, Manager Paul Quintal, who was in charge of the entire Trump University sales team and live events, said he had an MBA, when actually he did not have an MBA.
- 9. As another example, Trump University claimed that its representative Mark Covais was a real estate expert, but he was not. Covais had no experience buying real estate, other than maybe as a first time home-buyer. He would also tell consumers anything (including flat out lies) to get consumers to purchase a seminar.
- 10. Trump University salespeople, including me, uniformly told consumers, from the script, that "We don't offer this to just anyone," and that we "don't want to work w/ just anyone...we only want to work w/ people who have certain qualities." This was totally untrue. Trump University would "work with" anyone and take money from anyone who was willing to pay it.
- 11. Trump University salespeople, including me, uniformly told consumers, from the script, that Trump University was "looking to select a few people to work with one on one," and that "Donald Trump created Trump University where we ONLY invite a select group of people that have been hand-picked by his Program Director." This was false. We didn't select only a few people. We would take money from anyone who would pay it.
- 12. Trump University salespeople, including me, uniformly told consumers, from the script that consumers would learn "how Mr. Trump finds properties, how Mr. Trump evaluates properties," and how Donald Trump "uses creative financing to buy properties with little or preferably NO MONEY DOWN." This was not true. Trump University did not teach Donald Trump's real estate investment secrets or how Donald Trump found, evaluated and purchased properties. There were no big secrets. The entire course was just about

No. 3:10-CV-00940-CAB(WVG)

Exhibit38

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generalizations -- highlighting the points they would present, but never actually getting to the point

- 13. Trump University salespeople, including me, uniformly told consumers, from the script, that they would be working with Donald Trump's "right-hand" man, or someone "hand-picked by Donald Trump" to help them look at properties, pick them and buy them. This was not true. The mentors and instructors were not Donald Trump's "right-hand men" or hand-picked by Donald Trump.
- 14. Trump University told consumers that Donald Trump would be actively involved in Trump University. This was not true. Donald Trump was not actively in Trump University as far as I could tell. In the time that I worked at Trump University, I only saw Donald Trump come in one time, for five to ten minutes, to see Michael Sexton; he didn't talk with or interact with anyone else, as far as I could see, and his body guard wouldn't even permit Trump University employees to try to shake his hand.
- 15. Trump University salespeople, including me, uniformly told consumers, from the script, that: "Instructors will be holding your hand, showing you the way." This was not true. The instructors and mentors ignored students and stopped returning calls shortly after they were paid.
- 16. During a team meeting at Trump University, Michael Sexton and Paul Quintal told me and the sales team that the script had been psychologically designed and tested to convince consumers to agree to sign up for the courses. The script was designed to play on people's emotions, needs and desires. Sales people asked whether they could use their own words, and Michael Sexton and Paul Quintal said "no." They insisted that the sales team stick to the script. We even did practice exercises demonstrating how to sick to the script.
 - 17. The scripts were used to sell everything, including the live seminars.
- 18. Trump University was not accredited and did not provide a legitimate real estate education. In my opinion it was just selling false hopes and lies.

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- 1 19. I heard numerous complaints from customers after they attended seminars or
 2 live events. They complained it was just a big marketing scam and that they never got the
 3 information or training they had paid for the seminars were just an "up-sell" or "big tease."
 4 It was all about the up-sell.
 - 20. As part of Trump University's upsell campaign, Trump University had a policy and practice that if a student gave high ratings on an evaluation form, we were supposed to immediately call them back and try to up-sell them to get them to sign up and pay for more seminars.
 - 21. Trump University used testimonials that were false, misleading and fabricated. Testimonials were not expected results and were not realistic.
 - 22. Trump University did not provide one year of mentoring as promised. In fact, there was so much fluctuation in mentors, people would come and go like revolving door, that most mentors were not around long, and Trump University didn't even attempt to assign students new mentors unless they complained.
 - 23. Trump University instructors told students that they were guaranteed to make their money back in their first deal or two, even though this rarely, if ever, happened. Instructors told consumers to do whatever it took to come up with the money to pay for the course raise your credit card limits, put it on multiple credit cards, borrow it from an uncle or cousin. They told students that if they paid for the \$35,000 course, they would have the skills and information necessary to make money in real estate, and a mentor to walk them through it step by step. That was a bunch of baloney, because you were on your own. The mentor didn't take you through deals step by step, you didn't have the skills or knowledge to do it, and after paying \$35,000 for the course -- you didn't have the finances to invest either.
 - 24. The whole focus of Trump University was on selling, not on teaching information. For example, there was a live seminar in Phoenix one weekend, and by Monday morning, there was a stack of leads that were divided into stacks for all the salespeople they told us that these leads were a priority we should set our other leads aside, because these

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EXHIBIT 40 [Filed Under Seal]

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	,	•
1	David K. Schneider (CSB 139288) YUNKER & SCHNEIDER	
2	655 West Broadway, Suite 1400	
3	San Diego, California 92101 Telephone: (619) 233-5500	
4	Facsimile: (619) 233-5535 Email: dks@yslaw.com	
5	Attorneys for Defendants TRUMP UNIVERSIT DONALD J. TRUMP	Y, LLC and
6	DONALD J. TROWN	
7		,
8	UNITED STATES	S DISTRICT COURT
9	FOR THE SOUTHERN D	ISTRICT OF CALIFORNIA
10	TARLA MAKAEFF, BRANDON) Case No. 10 CV 0940 CAB (WVG)
11	KELLER, ED OBERKROM, SONNY LOW, J.R. EVERETT and JOHN BROWN, on Behalf of Themselves and	CLASS ACTION
12	All Others Similarly Situated,	DECLARATION OF MARK COVAIS IN OPPOSITION TO PLAINTIFFS'
13	Plaintiffs,) MOTION FOR CLASS) CERTIFICATION AND
14	v.	APPOINTMENT OF CLASS COUNSEL
15	TRUMP UNIVERSITY, LLC, (aka Trump Entrepreneur Initiative, LLC, a	
16	New York Limited Liability Company, DONALD J. TRUMP, and DOES 2)) DATE: February 12, 2013
17	through 50, inclusive,) TIME: 2:30 p.m. CTRM: 2 — 4 th Floor
18	Defendants.)
19	AND ALL RELATED CROSS-ACTIONS.	(
20	AND ALL RELATED CROSS-ACTIONS.)
21	I, Mark Covais, declare:	
22	I am the Director of Operations for	r Trump Entrepreneur Initiative (fka Trump
23	University and hereinafter referred to as "TU").	I have personal knowledge of the facts stated in this
24	declaration.	
25	2. I obtained a Bachelor of Arts degr	ee from Alfred University in New York in 1996. I
26	graduated from the Parsons School of Design in	1998. Since then, I have worked in secondary
27	education including as the Director of Admission	s for the Arts Institute of New York.
28	111	
	DECLARATION OF MARK COVAIS IN OPPOSITION AND APPOINTMEN	1 Case No. 10 CV 0940 CAB (WVG) TO PLAINTIFFS' MOTION FOR CLASS CERTIFICATION T OF CLASS COUNSEL

- 3. I began working for TU in September 2006 in the sales department as a Program Director. I was responsible for selling various on-line programs, and also for ensuring that the schedulers and setters assisting with telephone sales did not misrepresent or overstate TU's products and services to customers. In 2008, I became the Director of Business Development responsible for creating strategic partnerships with real estate investment clubs. In 2009, I became involved with customer service and retention issues. In late 2010, as TU's live programs were winding down, I became Director of Operations. Since then, I have been responsible for most aspects of the operations of TU, including running the ongoing webinars and on-line programs, fulfilling ongoing contracts with students, managing retreats and mentors and handling customer service issues.
- 4. As part of my responsibilities, I utilize TU's operating system to access and review information, student profiles, attendance data, instructor and mentor information, customer service communications and most other information stored on the servers concerning TU's operations. I have performed hundreds, if not thousands of searches of data on the system. I have worked extensively with two IT contractors to develop and create protocols to locate information on the system, analyzed it and produce information and documents, including in response to discovery requests in this case. I am very familiar with the system and its data.
- 5. In 2007, TU began offering free live events. Attendees were asked to register by providing their name and contact information which TU entered in its system. If attendees purchased anything programs, services, webinars, t-shirt, coaching, etc. the account was updated to reflect the person's purchase. For live programs, attendees signed written contracts that reflected that purchase.
- 6. I have reviewed TU's data to determine the number of people who: (1) attended TU's free programs; (2) purchased TU's live introductory 3-day program; (3) purchased advanced workshops and mentorships; (4) purchased on-line programs; and (5) purchased coaching and other services. I have also reviewed TU's data on the number of TU instructors and mentors, the number of various programs TU offered, and the various locations where TU advertised and/or held live events. That information, which I personally obtained from TU's computer system and other written records, is summarized below:

2 Case No. 10 CV 0940 CAB (WVG)
DECLARATION OF MARK COVAIS IN OPPOSITION TO PLAINTIFFS' MOTION FOR CLASS CERTIFICATION
AND APPOINTMENT OF CLASS COUNSEL

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1	i. TU had 35 mentors who handled 827 mentorships (ie., 572 Gold Elite students
2	plus 255 Real Estate Mentorship students) in dozens of cities.
3	j. 80 students purchased group mentoring sessions with different mentors in
4	different locations.
5	k. 2,626 TU students purchased TU on-line training programs only.
6	I. There are at least 6,698 written and executed contracts of students who
7	purchased the 3-day introductory seminar and Elite programs.
8.	m. 2,114 students received full refunds after attending one full day or less of the
9	3-day introductory seminar.
10	n. 272 students received full refunds after attending one full day or less of
11	workshops or advanced training.
12	o. 153 other students received full or partial refunds outside the normal refund
13	period for a variety of reasons – including military deployment, health, humanitarian issues,
14	dissatisfaction with training, inconvenient locations, and the like. For example, Plaintiff Keller
15	received a full refund of \$35,000 because TU determined he was incapable of doing the training.
16	p. TU conducted paying live events in 434 cities in 47 states (excluding the 90-
17	minute free previews).
18	q. TU advertised in various local markets in a total of 35 states.
19	r. TU received approximately 80 written testimonials and 20 videotaped
20	testimonials from students.
21	7. During my time in the sales department while making sales calls to prospective
22	customers, I did not use any type of script. New schedulers and setters assisting with telephone sales
23	under my direction did have a script to ask and respond to frequently asked questions, or questions
24	for the potential customers to determine if they were good prospects for buying a TU program. The
25	setters or schedulers did not actually sell any products, programs or services—they only scheduled
26	appointments for the Program Director. I am aware of the script referred to by setter Jason Nicholas.
27	He was required to use that script to ensure that he did not discuss TU's products and services which
28	was the job of the Program Director. The script used by Mr. Nicholas makes no statements about
	4 Case No. 10 CV 0940 CAB (WVG) DECLARATION OF MARK COVAIS IN OPPOSITION TO PLAINTIFFS' MOTION FOR CLASS CERTIFICATION AND APPOINTMENT OF CLASS COUNSEL

Mr. Trump's "hand-picked" experts nor about Mr. Trump's "secrets." I also attended several live events, including the free 90-minute preview program and several 3-day seminars and workshops. Trump University used no scripts for any of the live event that I attended.

- 8. TU representatives and I often consulted with TU students to discuss their goals and to customize the specific products and services that best matched their needs. TU students also were encouraged to select specific programs, seminars, workshops, coaching and other TU products and services they wanted, even if they were not part of any "standard" package. TU also provided additional seminars, or workshops, or on-line training, or coaching or software or books, or combinations of these, for free or at significant discounts, when students purchased other programs or workshops. This customized approach resulted in hundreds of different contracts with dozens of different products, services and merchandise. I personally was involved in customizing many dozens of contracts with different programs and services.
- 9. TU asked students at paid programs and seminars to fill out evaluations rating their experience and satisfaction with TU programs and instructors. TU collected the evaluations and entered them in TU's system. TU has about 10,000 written evaluations from students across the country who attended various TU paid programs and seminars from 2007-2010. I collected those evaluations from TU's system and have produced them in the litigation. In addition, TU asked students who participated in the mentorship program to fill out an evaluation of their experiences with mentoring as well. TU has hundreds of mentorship evaluations, which I also collected from TU's system and produced in this litigation. TU also conducted post-mentorship interviews, and those interviews are reflected in the post-mentorship surveys. TU compiled the data from the evaluations which is summarized in the surveys, which I also collected and produced in the litigation. 97% of TU students who provided written evaluations rated TU programs 4.85 or higher on a 1-5 scale, with 5 being the highest score in terms of customer satisfaction.

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5 Case No. 10 CV 0940 CAB (WVG)
DECLARATION OF MARK COVAIS IN OPPOSITION TO PLAINTIFFS' MOTION FOR CLASS CERTIFICATION
AND APPOINTMENT OF CLASS COUNSEL

1	I declare under penalty of perjury under the laws of the United States that the foregoing is
2	true and correct and that this declaration was executed by me on Mounter 26, 2012, at
3	The Jose New York.
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5	Dated: ///26/12 Mark Covais
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	6 Case No. 10 CV 0940 CAB (WVG) DECLARATION OF MARK COVAIS IN OPPOSITION TO PLAINTIFFS' MOTION FOR CLASS CERTIFICATION AND APPOINTMENT OF CLASS COUNSEL

EXHIBIT 44 [Filed Under Seal]

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Ad Number:

San Antonio Express-Nev

The time to invest in Texas real estate is NOW!

Learn from Donald Trump's handpicked experts how you can profit from the largest real estate liquidation in history. Attend our FREE investor workshop!

He's the most celebrated entrepreneur on earth, He's earned more in a day than most people do in a lifetime. He's living a life many men and women only dream about. And now he's made to share—with Americans like you—the Trump process for investing in today's once-in-a-lifetime real estate market.

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"I can turn anyone into a successful real estate investor, including you." - Donald Trump

Today's financial crisis and credit crunch has politicians and bankers scrambling for answers. They've got builduts and rescue packages but who's helping you? We'll help you by teaching you how to profit from the billion dollar ballouts that have opened the door for unprecedented investment opportunities

With home prices drapping through the floor, historically low interest rates, and record high inventories, 2009 is the "perfect storm" for real estate investors of every income and experience level. But you need to approach this with the kind of proven expertise contained in Donald Trump's powerful techniques and strategies.

Cash in on the Greatest Property Liquidation in History! Discover how to ...

- Buy real estate from banks---at up to 70%
- Finance your deals creatively in today's tight
- Buy the right properties at the right time—and
- Secure your retirement by generating passive
- Invest in real estate through your IRA—tax free!
- Find pre-foreclosures in your area!

⁴⁶ Within six months I put a down payment on my first property which I bought for \$107,900. I then rehabbed and flipped the 3,000+ square foot home for a profit of more than \$30,000,22

> Scott T. Phoenix, Arizona



Attendees receive a FREE Secrets of Real Estate Marketing CD-Rom—a \$129 value--plus a bonus classion probate investing!

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MONDAY

October 12th 1:00 PM & 7:00 PM

San Antonio Marriott Riverwalk

889 East Market Street San Antonio, TX

TUESDAY

October 13th 1:00 PM & 7:00 PM

Hyatt Regency Hill Country Resort and Spa

9800 Hyatt Resort Drive

WEDNESDAY

October 14th 1:00 PM & 7:00 PM

Hilton San Antonio Airport Hotel

611 Northwest Loop 410 San Antonio, TX



Registration healing 30 with ites polar to start of classes. Classes begin promptly at the scheduled time. Donald from pull not appear of the event

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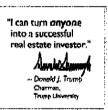


Learn from the **Master.**

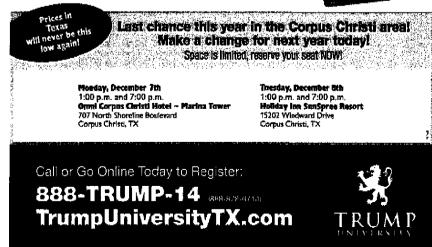
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- · Get creative financing to invest without risk.
- Locate buyers and investors to create recession-proof income.
- Analyze deals, make offers, and negotiate like a professional.
- Identify profitable investments right in YOUR neighborhood.







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- Get customized strategies to achieve YOUR long term OR short term personal investment goals
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- Learn simple negotiating strategies to help you close profitable deals
- Implement the Trump Blueprint for consistent gains



"Nobody on the planet can teach you how to make money in real estate better than I can."

Master Wealth Builder - Donald J. Trump



and learn Trump's proven strategies to help you profit from today's extraordinary buyer's market.

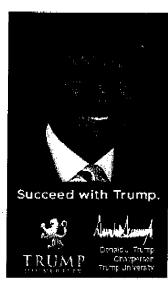


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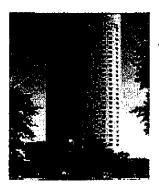


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Mont Your Sycrete Coách, Omar Periu.

Omar Perlu is Donald J. Trump's Foremost Personal Success Trainer, Self-made multimilionaire at age 31. Mr. Penu has trained thousands of business leaders worldwide to achieve dramatic success.



Join us in Dallas, Texas!

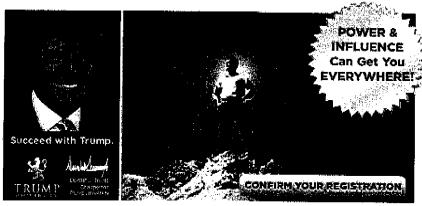
December 5-6, 9am-5pm Renaissance Dallas Hotel 2222 Stemmons Freeway Dallas, TX 75207

Bring Partners to Share in Your Dramatic Personal Growth!

Whether your goals are to retire rich, pay for your child's education, or launch a profitable business, this event will help you succeed!

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Dear %%givenname%%,

Congratulations on successfully completing your recent Personal Development Event in Dallas and the first stap of your training! You are well on your way to achieving both personal and professional success but it's equally important to build on the skills you have learned and complete your training experience. At that Event you received 4 FREE Tickets (\$995 value) to attend Trump University's "Kick-Start Your Success", our Premier Success Event specifically designed to help you unlock YOUR Power to Influence Others. Whether your goals are to Retire Rich, Pay for your Child's Education, Achieva Financial Independence, Build a Legacy of Wealth, Improve Your Personal Performance, or Start a Profitable Business, this "Kick-Start Your Success" will help you succeed in achieving your goals.

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CONFIRM YOUR REGISTRATION.

You are taking a powerful step in your personal development and joining thousands of other leaders worldwide who have attended Trump's Kick-Start Your Success Event and achieved dramatic success. If you have any questions about this Event please call our customer care team at 888-826-5953.

We look forward to seeing you on Saturday, December 5th at 9:00 AM, and Sunday, December 6th at 9:00 AM. Succeed with Trump!

To your success.

Michael Sexton

President

Trump University



Don't think you can profit in this market? You can.

Learn how in a FREE Real Estate Investing Class!

%%Givenname%%, I've made my fortune buying when the market is low. Guess what? That "buy low" time is now and there are people getting rich today with my proven investment techniques. This market won't last forever. Why stand by as your neighbor gets rich?

and

learn my proven, specialized Trump process for real estate investing. My handpicked expert will show you how to find properties in the Dallas and Forth Worth area before anyone else does and will reveal the secrets to funding investments without using a dime of your own money. Wait-until-tomorrow excuses just won't cut it anymore. Register today while historically rich opportunities are still available.

If you don't jump in now, someone else will. I guarantee it. Register today!

REGISTER FOR A FREE CLASS

Coming to Delias and Fort Worth

Monday, July 20th in Frisco, TX

Tuesday, July 21st in Richardson, TX

Wednesday, July 22nd in Farmers Branch, TX

Thursday, July 23rd in Adjugton, TX



This is the time that people should be going our and making unbelievable deals on Real Estate."





%%Givenname%%, we've reserved two VIP tickets for you to our Real Estate Investing Class

Dear %%givenname%%,

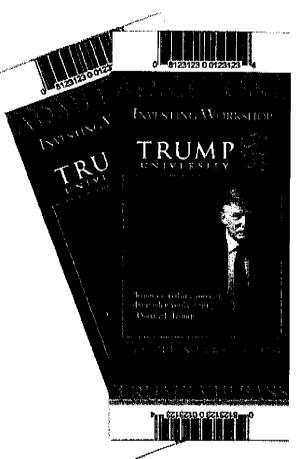
Your prior attendance at a Trump University event was more than just a whim. You invested in yourself telling the economic meltdown—take a hike!

As a previous student, your continuing foreclosure education at Trump University is vital to your next level of success. Here's why:

- Brand new material will be showcased, including once-secret strategies you can use right way to invest in the Dallas and Fort Worth area
- Repetition is the best way to master ideas and concepts, and...
- Repeat students buy more properties and are more successful than those who come only once
- Get all the details on our new distressed property finder: Foreclosure DealSource

Rewarding serious and driven entrepreneurs like you is very important. That's why we reserved two VIP tickets to our Real Estate investing class.

%%Givenname%%, to register for your two VIP tickets, click here for all the details:



REGISTER NOW

By sharpening your real estate investment skills and redoubling your education efforts, I have no doubt you will b sending me your own real estate success story very soon!

To your success,

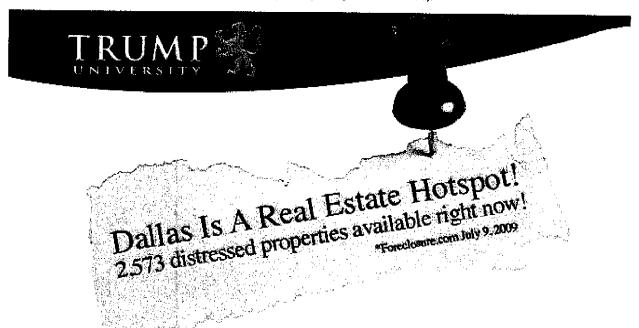
Michael Sexton President

Trump University

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%%Givenname%%, there are incredible deals right in your own backyard. If you don't act now, someone else will!

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The current down market has created incredible investment opportunities that are available immediately. Thousands of properties in the the Dallas area are selling for up to 50% below market value.

Learn The Trump Way To Profit

Our real estate investment class get you started making money quickly. In a dynamic presentation, your instructor—handpicked by Donald Trump---will explain the proven Trump process for buying and selling distressed properties for profit.

FREE ATTENDEE GIFT! A \$50 Value!

This powerful CD compliments the strategies you'll learn in class, it includes essential strategies on how to make a fortune in today's real estate market.



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MONDAY July 20th Frisco, TX TUESDAY July 21st Richardson, TX WEDNESDAY
July 23rd
Farmers Branch, TX

THURSDAY July 22nd Arlington, TX

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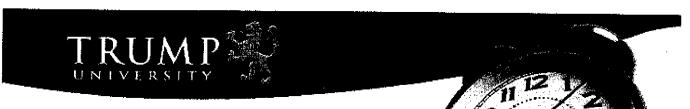
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%%MAILING_SEND_DATE%%

Donald Trump's handpicked expert is going to show you how to get rich!

Dear %%givenname%%,

There are just a few days left so I'll keep this short, I've emailed you twice about Trump University's FREE Foreclosure Investing class. I believe that this is a class you must attend, and frankly would like to attend. But you've put it off. So, let's start fresh. It doesn't matter what you did last year; it doesn't matter what you did a month ago or even last week. What matters is today. Today is the opportunity you've been waiting for.

%%givenname%%, choose the Foreclosure class below that is the most convenient.

Upcoming Events in Dallas:

RICHDAY FEBRUARY 15,2009 100 bin-3: 630pm 500 may 630pm 800 may 630pm 4801 tynton 5: Johnson Freeway Calles; 14,75244

TUESDAY
FRORUARY 17, 2009
100 p.m. & 6:30p.m.
The Weathe School-Friedrich
1549 Legacy Diffe
Friedr, TX 75034

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